

United States Postal Service®

INDUSTRYALERT

July, 23, 2020

Informed Delivery® System Impact

On July 25, 2020 the United States Postal Service will perform maintenance on its Informed Delivery system.

Beginning 10 am - 11 pm Eastern Daylight Time (EDT) customers will not be able to access their Informed Delivery Post-campaign Data from the Informed Visibility® Mail Tracking & Reporting (IV®-MTR) application.

Please direct any campaign related inquiries or concerns to our Informed Delivery Campaigns Helpdesk via email (USPSInformedDeliveryCampaigns@USPS.gov) or telephone (1-877-329-7206).

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